

Here is the information regarding ordering from Hodgkinsons suppliers:

Ordering

1. Orders to be placed by midday 12:00pm the day before (This week we will place an order on Thursday (26/3/2020)).
2. Preferably all order requests should be emailed or texted to either : enquiries@hodgkinsons-hotel.co.uk or texted to: 07943 524246
3. Pick up will be Friday morning. For anyone with problem with Friday am special arrangement can be made.
4. Payment is preferable via BACS and items must be paid for prior to pick up.
5. Card payments can be accommodated but we need to cover card fees (supplement 20p for debit card and 20% for credit card). Prepayment by card over the phone or contact less on site on pick up.
6. NO CASH PAYMENT SORRY!

Pick up

1. Tomson are our wholesaler for fresh produce and will deliver to us in bulk. The delivery will be left at our location (non-contact).
2. We will split the delivery as per each order - we will be wearing disposable gloves to break up the delivery. Each order will be placed in a crate ready for your pick up.
3. Coates butchers will place each individual order in its own named bag
4. Each order will be then available for pick up – based on a pre-arranged time (one person only per pick up timeslot). We would like to arrange all or most pick-ups within a 2-3 hour window if possible on the pick-up day (again if this is not suitable for some people then special arrangements can be made).
5. You will require your own carrier or bag for the fresh produce and we would suggest you wear gloves too if you want any additional protection.
6. The hotel front door will be open and named packages placed in the front lobby one delivery at a time - there should be no need to touch door knobs or any other surface. We will wipe down all surfaces before each delivery and regularly during pick up period.

Rules

1. Tomson have warned us that prices are very volatile and we will do our best to inform you of the price after you have placed your order but please NO COMPLAINING about the pricing.
2. We have used Tomson & Coates Butchers for the 7 years we have been at the hotel and have only once had to return items due to quality. If you are unhappy with the quality then please do not ORDER AGAIN.
3. Please note we will not be making money on any items you will pay what we pay so the overall invoice will be available to be emailed to you if you have any questions about pricing.

We have had very positive response to this so please be patient and for the first week and try to keep your orders as simple as possible; i.e. Milk – Eggs – Butter – Fruit (apples / pears etc) – Veg (potatoes / carrots etc) For meat Bacon – Sausage – Black pudding – Steak – Chicken – Chops (lamb / pork) etc.

Stay safe and healthy!

Zoe and Chris Hipwell

Hodgkinsons Hotel & Restaurant